

Safety Training Requirements for Personnel providing direct service to passengers in passenger spaces

- From Home Enrolment
- 0900 - 1000 Communication with Passengers during an emergency
- Lecturer to go through Power Point on how to communicate with the passengers during an emergency.
- After the session the candidate will know the importance of giving clear and precise instructions and direction to passengers.
- Strategies to be used to overcome the language barrier.
- The importance of using the elementary English vocabulary.
- Providing safety instructions to the passengers in their native language.
- Non-verbal means of communication using demonstration, hand signals, location of Instructions, muster stations, life saving devices and evacuation routes;
Emergency Announcements and the languages used.
- 1000-1100 Procedures to correctly don a lifejacket
- Lecturer to go through PowerPoint on how to correctly don a lifejacket.
- After the session the candidate will be able to understand the procedures on how to correctly don a life jacket.
- 1100-1200 Embarkation and Disembarkation
- Lecturer to go through PowerPoint on how to do an embarkation and disembarkation.
- After the session the candidate will know the methods to embark people on the lifeboat.
- Efficiently using a Marine Evacuation Chute.
- Assisting disabled people during an emergency.
- 1200-1300 Test & Cert. issue