

Crowd Management Training

From Home Enrolment

0900- 1000 Muster and Emergency Exit

Lecturer to go through Power Point on muster procedures and emergency exit.

After the session the candidate will know the constitution of muster list.

Recognising typical alarm systems found on board.

Locations of muster list.

Design and identification of emergency exit.

Safety features of the exit route.

Identifying restrictions on use of elevators during an emergency.

1000-1100 Reassuring Orders

Lecturer to go through PowerPoint and illustration on the importance of reassuring.

After the session the candidate will be able to understand the importance of giving reassuring orders.

Procedures and steps for giving reassuring orders.

Non-Verbal skills to be used for giving reassuring orders.

1100-1200 Assisting Passengers

Lecturer to go through PowerPoint about the procedures on how to assist the passengers.

After the session the candidate will know how to appropriately control passengers in corridors, staircases and passageways.

Importance of keeping escape routes clear of obstructions

1200-1300 Evacuation and conducting search

Lecturer to go through PowerPoint, on how to conduct an evacuation and conducting the search

After the session the candidate will be able to identifying disabled persons and others needing special assistance

Procedures for evacuating disabled passengers and other needing special assistance.

Procedures for conducting search drill in an accommodation.

1300-1330 Lunch

1330-1430 Carrying out mustering procedures

Lecturer to go through PowerPoint, on Importance of keeping order and reducing panic.

After the session the candidate will know the techniques for keeping order.

Procedures for reducing and avoiding distress and panic.

Procedures on dealing with distress and panic.

1430-1530 Use of passenger list for evacuation counts

Lecturer to go through Power Point, on the passenger list

After the session the candidate will be able to understand about the importance of passenger list for evacuation counts.

1530-1630 Suitable Clothing

Lecturer to go through Power Point, on the importance of suitable clothing

After the session the candidate will understand the need for suitable clothing to wear during abandoning of a ship.

Will know the procedures to correctly don the life jacket.

1630-1700 Test & Cert. issue